



HARNESSING THE FLEXIBILITY

You Need With WorkWave Service Bundles





Whatever job your team sets out to do, you don't tackle it without making sure that you have the right tools in your toolbox.

Sure, you might be able to come up with a temporary fix without the right gear, but you're an expert and you know that you can't count on the results to last if the job isn't done correctly. With the right tool for the job, though, you can be confident that the results are up to your standards.

The same is true of running your business: you need the right tool for the job. WorkWave Service™ is built with that approach in mind, empowering you with the tools and features that you need to take your existing processes and make them even more efficient so that you can minimize wasted time and resources to improve your bottom line.

Of course, there's no one-size-fits-all approach to managing your business operations since you have your own unique goals and circumstances. That's why WorkWave Service now bundles the features you want into packages that are tailored to fit your individual needs. As you strive to bring in new sales and earn more revenue, there's a WorkWave Service bundle that's built to help you turn those goals into reality.

These new bundles are designed with your small or medium-sized business in mind, with a focus on giving you the flexibility you need to provide quality service no matter where the job takes you. Your business is highly mobile and with WorkWave Service, your software can be, too.

Different features are bundled into the Starter and Professional Packages to suit your needs, while the Entry, Grow, and Build plans add additional licenses beyond the Starter Package's single web-and-mobile license so that those who are ready to optimize their processes with the Professional Package bundles can tailor the number of licenses to fit the size of their business.

Simply choose the package that meets your needs and the plan that fits your size, and you're good to go!

STARTER PACKAGE

The Core Functionality to Streamline Your Operations

Operating your field service business gives you plenty to keep track of, and staying organized isn't always easy. In fact, staying on top of all those moving parts while managing your day-to-day operational needs can prove to be a real headache. Every step of the way, the WorkWave Service Starter Package gives you the core functionality you need to embrace a smoother process with one user license that can be used for either office or mobile use.

Wherever you find yourself hitting snags, whether it's during quoting, scheduling, or invoicing, this option gives you the core tools you need to smooth out your operations. With mobile applications for scheduling, work order details, and forms, you have access to everything you need in one place. An intuitive dashboard allows you to see key performance indicators at a glance, while comprehensive reporting gives you the data you're after when it's time to dive deeper.

Even better, this package bundles the core functionality of WorkWave Service with WorkWave Payments. This gives you the ability to collect payments via a link you can send to your customers or in the field via mobile device; the easier it is for your customers to pay, the faster you can collect. WorkWave Payments also allows you to simplify your finances by taking bulk payments and gives you one flat card processing rate.

PROFESSIONAL PACKAGE

Empower Your Team With Enhanced Connections

Adding onto all of the features included in the Starter Package, the Professional Package reaches new heights by providing the features you need to improve communication; it isn't difficult to see why this is our most popular package. Whether you're looking to stay connected with your team, build stronger connections with your customers, or both, the Professional Package gives you the tools you need to connect.

Your team benefits from the addition of route optimization, ensuring that your orders are always scheduled and routed to maximize your team's efficiency. While your technicians benefit from shorter drives and less time behind the wheel, your business is also able to take and complete more orders without the need for adding more resources. The day's schedule is also sent directly to each technician's mobile device—including real-time updates when you need to make a last-minute change—so there's no need to play phone tag after your techs are out in the field.

Keeping communication with your customers can often be even more challenging than doing so with your team, whether it's before or after the job is done. With the Professional Package Bundles, you gain online booking, appointment confirmations, and automated SMS text messaging to keep your customers informed and up-to-date.



No matter the size of your business,

only you can decide what your goals are; there's no direct correlation between the size of your business and what you aim to achieve. We make it easy to scale the Professional Package to fit the size of your business, **allowing you to move toward your full potential no matter what your goals are.**

The Professional Package Bundles can be paired with whichever plan you choose, so you can arm your team with exactly the tools you need—no matter how many people are on your team.

ENTRY

Perhaps your business is just starting out, or perhaps you run your operation with a small crew and that's exactly the way you like it.

Either way, our Entry Plan is the perfect option for your budding business with three licenses.

If you run a small team, this is the perfect way to pick the package that works for you and to link your technicians in the field with what's going on back in the office.

GROW

Have a few more technicians on your team, or want to set things up in a second office location?

This plan gives you exactly what you need. You'll receive **seven licenses** to better accommodate your growing workforce.

With this plan, you're well equipped to stay on top of things as your team grows.

BUILD

Looking to increase the size of your operation even further, or already have a larger team in action?

The Build Plan lets you set your sights high, with plenty of access for your whole crew. You'll receive **15 licenses** to help you maximize efficiency from every angle.

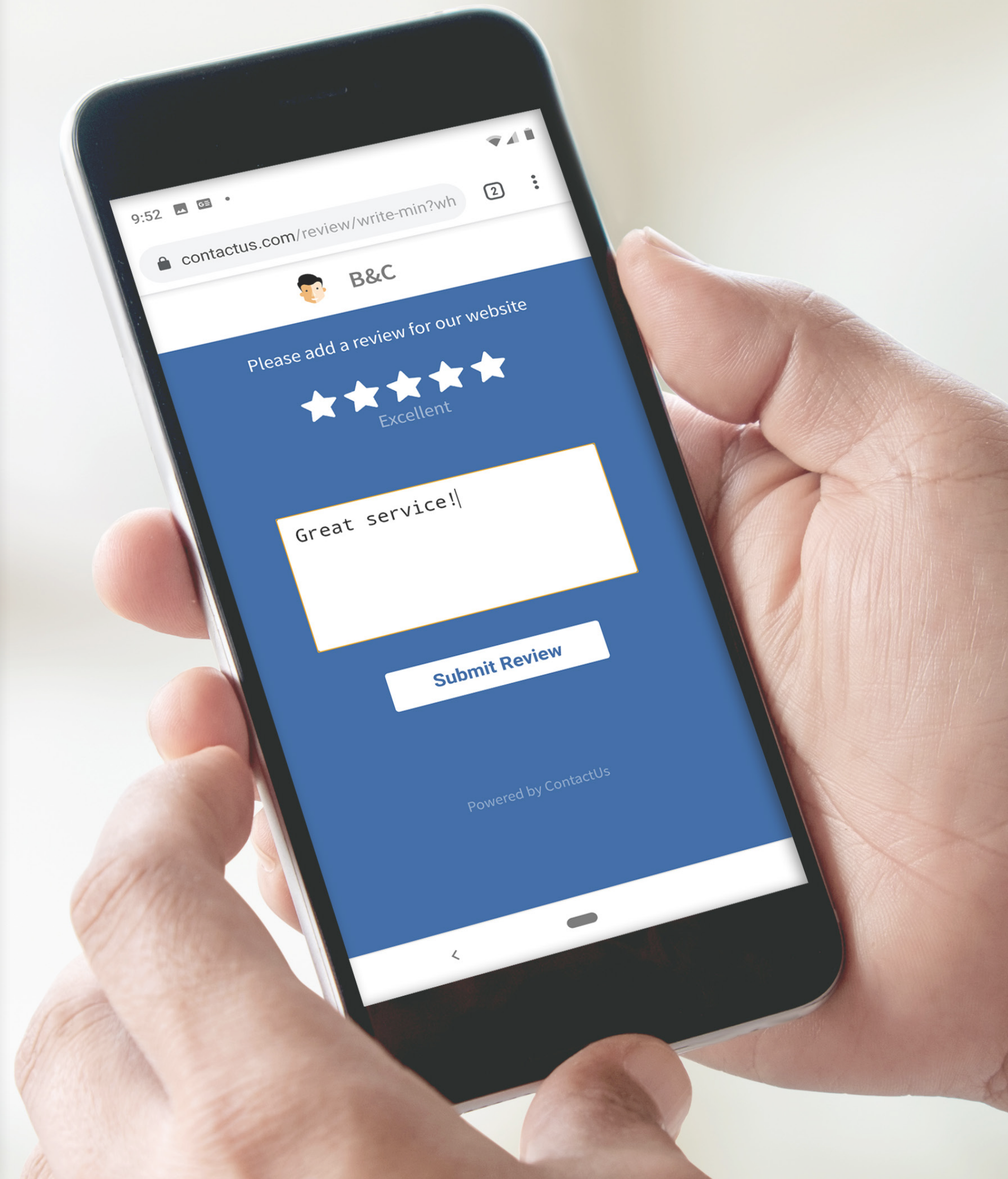
Whatever the size of your business, WorkWave Service bundles are designed to scale in a way that's suited to your needs!

ONLINE REVIEWS

With WorkWave Service Online Reviews, which is discounted when you select the Grow or Build Plan, you gain the tools you need to automate review requests to automatically grow your future sales and generate more revenue. With Online Reviews, engaging with your customers and turning them into advocates for your business through online review sites like Google and Facebook is all automated. Reviews are automatically requested and tracked, helping you to get more positive reviews and to address negative ones right away. With this functionality, your online presence grows and prospective customers can find their way to you more easily.

An intuitive dashboard allows you to track your incoming reviews, including which reviews you've addressed and what occurred during the interaction. Reviews that require your attention are highlighted, and it's easy for different members of your team to stay up to speed with your customer interactions at a glance in order to provide the best customer experience possible.

The result is more reviews, a more robust online presence, and a better reputation to help your business generate more customers in the future.





Your technicians encounter difficult jobs and tricky situations every day,

but the right tools allow them to make short of those problems; that's what makes a good tool so valuable. The right tool for the job is worth its weight in gold, and that's what WorkWave Service is for your field service operations.

By packing the tools you need into customizable bundles, WorkWave Service offers even more value to help your business reach its full potential. From daily operations and communication to generating more sales and billing, you can get everything that you're after for less. Ready to load up on the tools you need to take your business to the next level?

Now is the perfect time to schedule a personalized consultation with the WorkWave Service field service experts and find out which bundle is the perfect fit for your goals!

WE WOULD LOVE TO HEAR MORE ABOUT YOUR BUSINESS.

Visit workwave.com/service or call 866-643-3691 to learn more!



Service
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