ServMan
by WORKWAVE®

Scalable Enterprise Software to Help Your Service Industry Business
REACH ITS FULL POTENTIAL

The power of ServMan is not only evident in its core functionality, but in its ability to be personalized and customized to your specific business's needs. ServMan's additional modules allow you to easily integrate more features to meet the demands of your business and industry.

CUSTOMIZABLE MODULES to make ServMan fit your unique business needs

SALESPRO
Proposal processes that will win you more business, save you time, and shorten sales cycles
- Give your sales team the power to quickly close deals
- Create accurate and intelligent proposals using real time inventory and cost analysis
- Customers have the ability to sign proposals on site from a mobile device or tablet

CALL TRACKING MODULE
Strengthen your understanding of how customers view your business
- Automatically track all incoming calls
- Monitor call volume, topics, and outcomes

WORKWAVE GPS INTEGRATION
Seamlessly update work order statuses for use in Fleetmatics reporting
- Assigns work orders on the Fleetmatics REVEAL map with current status
- Captures the work order status code updates reported by technicians
- Allow searches for work orders and their historical details in REVEAL
- Daily reports with work orders
- Work Order Summary Reports and Variance Reports

TIME CLOCK & PAYROLL MODULE
Employee time clock auditing
- Clock in and out via keyboard adaptor, dispatch board, or mobile device
- Track missing time clock punches
- Standard Payroll Edit Report

INVENTORY MANAGEMENT MODULE
Eliminate wasted time and maximize your productivity
- Streamlined processing of purchase order receipts
- Partial and complete shipping of orders (post picking)
- Returning items to stock and warehouse transfers of inventory
- Works with Android, iOS, or any other barcode scanning device type

CLIENT SURVEY MODULE
Compose any number of custom surveys to gain more insight
- Collect all the data received in an easily accessible database
- Track data to note trends or unexpected changes

SERVMAN ELECTRONIC DATA INTERCHANGE (EDI)
Streamline the supply chain transaction process
- Send purchase orders and receive invoices from vendors electronically
- Uses industry standard transaction code sets
- Virtually eliminates manual data entry errors
- Supports 850 Purchase Order, 810 Invoice, and 997 Receipt Acknowledgement

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PARTNER