

Route Manager 360 Overview

Operational efficiency and quality service are key factors in sustaining success for your business. At WorkWave, our goal is to help customers such as yourself reach their full potential by offering an easy to use, powerful software solution. To increase transparency and delight your end customer, we are excited to announce the addition of One-Way SMS Text Messaging in our Route Manager 360 solution. The Route Manager 360 solution comes packed with features such as Mobile GPS tracking, Proof of Delivery, Barcode Scanning and Customer Notifications. It's a must-have for any business looking for full control of their last mile!

Here's what you can expect with Route Manager 360



Driver Mobile App

- Real-Time Routes
- Delivery Order Status (Completed or Rescheduled)
- Delivery Package Validation (NEW Barcode Scanning - no additional fee)
- Proof of Delivery (Signature, Photo, Notes and Voice Recording)



Driver Mobile GPS Tracking

- Driver Breadcrumb Visibility
- Mobile GPS Tracking



Customer Notification Capability

- Communicate Delivery Status (Service Day, Almost There and Status Update)
- Provide Live ETA Tracking Link
- Email Messaging Available
- One-Way SMS Text Messaging Available (additional fees apply)



Integrated Bar Code Scanning

- Ensures Delivery Accuracy
- Streamlines Driver Workflow
- Reduces Time at Destination